



bridge
housing

Putting people at the heart of financial resilience programs

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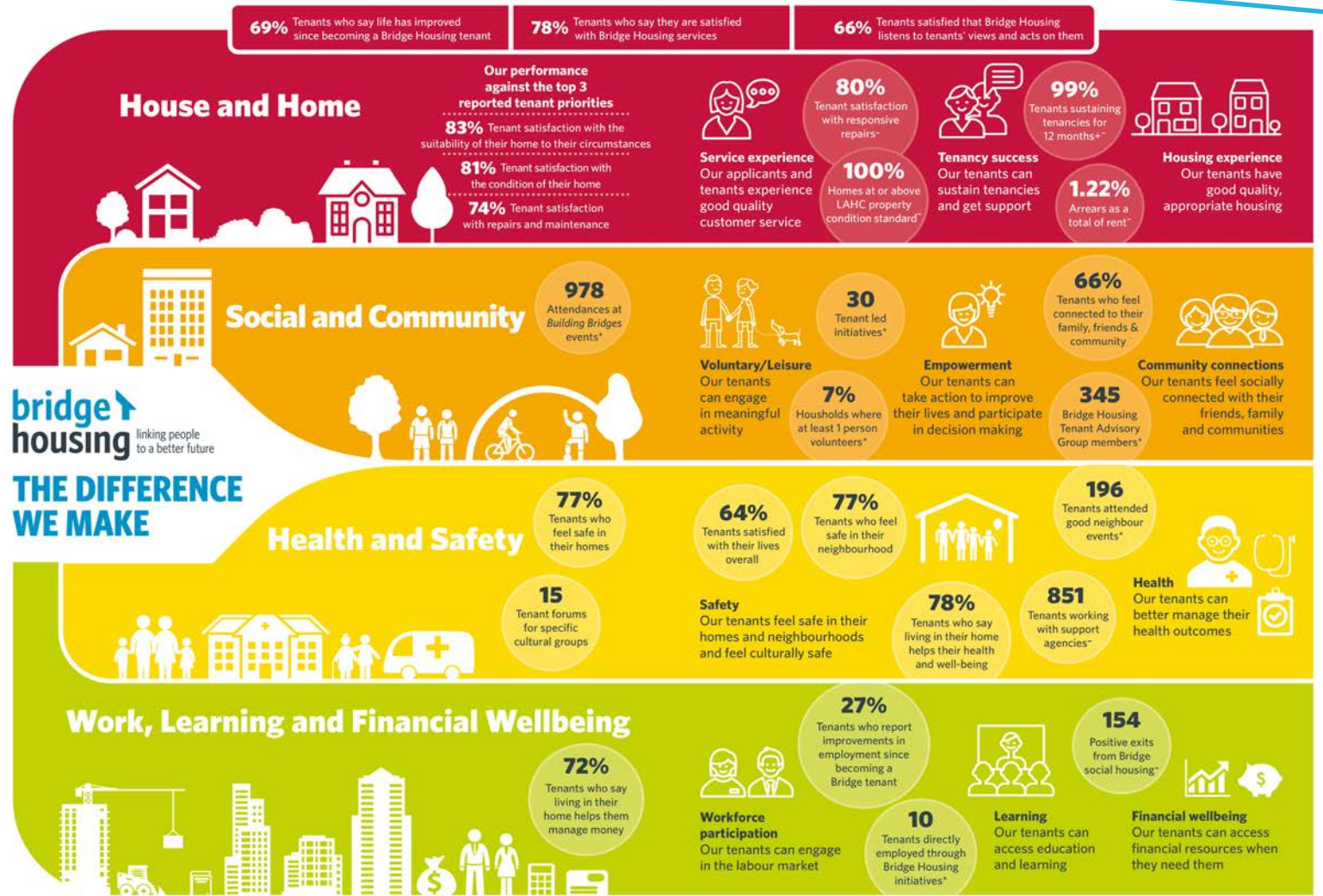
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Bridge Housing at a glance

3,500 properties	5500 residents	20 Local Government Areas in Sydney
80% tenants on Centrelink	96% tenancy sustainment rate	Leader in 'Housing First' homelessness programs
\$294m owned property portfolio (at June 2021)	\$256m net assets	\$76m million debt facility
Consistent operating EBITDA \$4m	1.2% tenant debt	50% increase in portfolio 2019/20 through stock transfer

Our impact



All data from 2021 Bridge Housing Tenant Satisfaction Survey unless indicated. - 2020/21 Corporate Data as at July 2021 * Building Bridges data @ July 2021

Our tenants



Low debt



Secure tenure



Excellent financial
managers but excluded

Hand Up

Who

Tenants with high debt on pathway to eviction

What

Work off debt through activities that address underlying causes

How

Debt written off at hourly rate

Hand Up



95 participants since 2016

27 current participants

\$3800 average debt at start

Low levels of debt recurrence

Participation is empowering for tenants



“I’ve established a record of meeting obligations. I now know how to be happy and do things for myself”

“Knowing that Bridge Housing thinks I’m worth investing in – worth working on... it made me think I’m worth working on myself. So I am.”

Bridge to Work

Who

Tenants looking for work or in insecure employment

What

One-on-one support to identify goals and develop plan

How

In partnership with CoAct employment specialist

Bridge to Work



150 participants

94 placements (65% work)

46 participants still working after 6 months

Great outcomes for CALD, parents and mature age



“There was a lot of understanding. I felt reassured and I was being helped.”

“[JobActive providers] come across as a punitive system. They want you to get out of there. You have to get a job doing anything even though you are not interested in it.”

Start Work Incentive

What

Rent freeze for up to 6 months

Why

Lots of new expenses and uncertainty with a new job

Who

87 households
18 current households

Principles for program design



Collaborative and partnership focused



Strengths-based and focused on skills development



Person-centred with an individually-tailored approach



Evidence-based with clear measures of success

A white line graphic that starts at the left edge, rises to a peak in the center, and then descends to the right edge.

Thank you.